

# Canford Drive

## Construction Update

September 2022



Southampton to London  
Pipeline Project

For more information please visit  
[www.slpproject.co.uk](http://www.slpproject.co.uk)

# Community charter



## Plenty of notice

We'll let you know at least two months in advance of any work starting and if our plans change, we'll let you know.



## Here to help

Our local team will be available by phone or email to answer any questions you have.



## Information directly to you

Our local area e-newsletter and alerts will let you know what's happening. Where we are working in streets or roads, we'll operate a dedicated text service to inform interested residents.



## In your area

We'll make sure information about installation in your area is easy to find on our website, in a way that is easy for you to identify what's important to you. In some public parks, we'll hold pop up events to meet with those using the facilities and give out information about our installation plans.



## Talking to landowners

All landowners affected by the installation will have a dedicated member of our lands team to contact to discuss our work.



## Open and honest

We'll be clear about our works and any disruption that may take place.



## Safe and secure

We'll keep our team safe, and we'll keep you safe. Our commitment to health and safety is at the heart of our business and we'll make sure your safety is not impacted by our work.



## Well managed sites

Our sites will use fencing suitable to the location and we'll use things like wheel washing on our vehicles to keep the surrounding roads clean.

# About the project

The Southampton to London Pipeline (SLP) project is replacing 90km of the underground fuel pipeline between Boorley Green, Hampshire and the West London Terminal storage facility in Hounslow.

- Pipelines are a safe, secure and low impact method of transporting fuel to some of the UK's busiest airports.
- Once installed, the replacement pipeline will be buried and a quiet neighbour.
- It will continue to keep around 100 road tankers off the road every day\*.

No one likes the noise and inconvenience caused by construction activities, so we'd like to thank you in advance for your patience during installation in your area. It is important to us that you know when we will be working in your area and how you can contact us if you have any questions.

This leaflet contains an overview of the works in Canford Drive, our expected timetable for works and a map of where the replacement pipeline will be installed.

## Keeping 100 road tankers off the road every day\*



Based on Esso's 2015 data for its existing pipeline

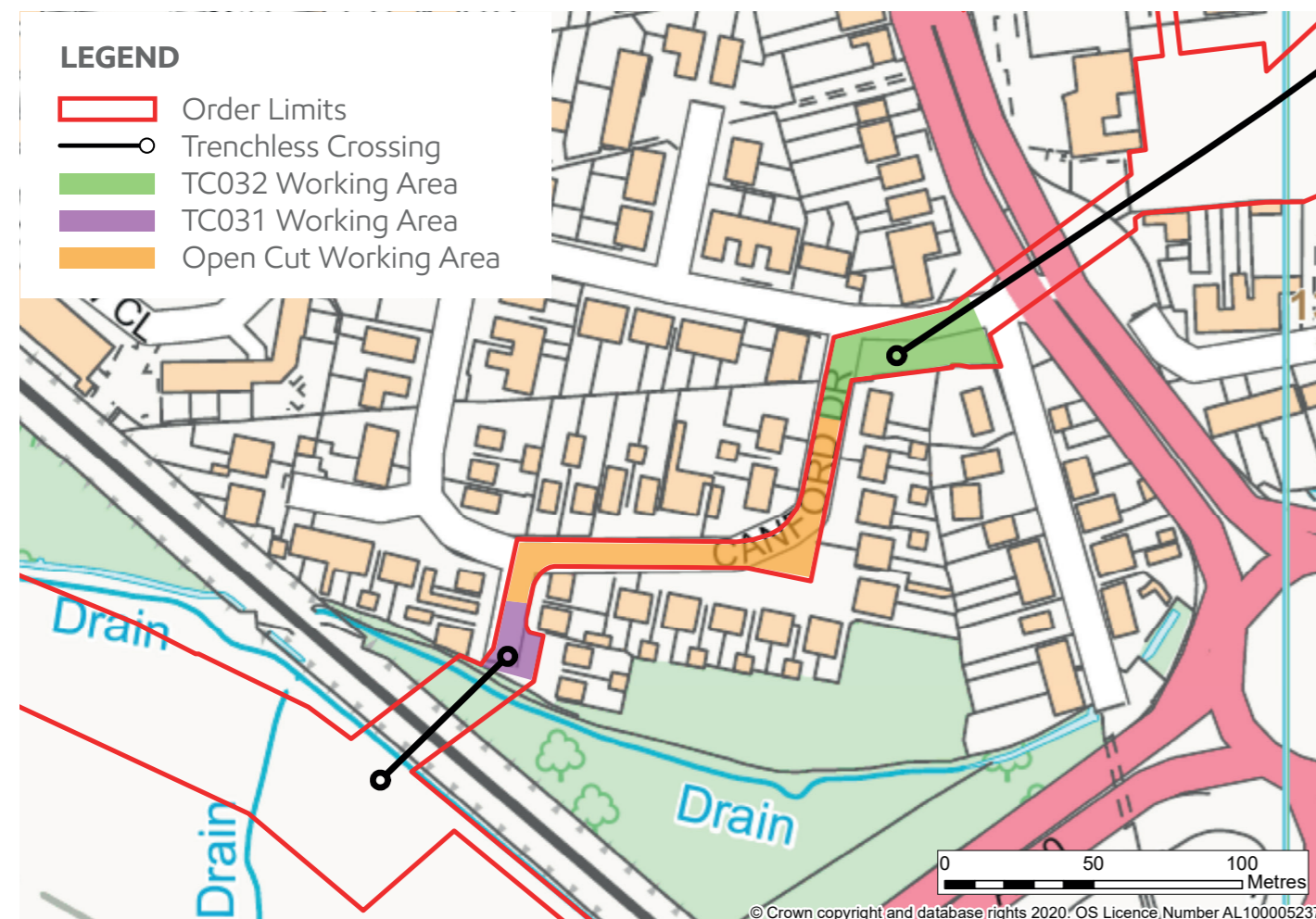


## Overview of installation in Canford Drive

The green area on the map below is currently being used for the trenchless installation under the A317 Chertsey Road and the FA quality football pitch at Abbey Rangers (TC032). This work is due to be completed by the end of September 2022.

The orange area on the map shows the approximate working area for the open cut installation works along Canford Drive. We will be installing the replacement pipeline along Canford Drive from mid October 2022.

The purple area on the map below shows the approximate working area for the trenchless installation under the Chertsey Branch railway (TC031). This work will start from January 2023.



## Our working hours

Our standard construction working hours are between 08:00 and 18:00 on weekdays (except Public and Bank Holidays) and on Saturdays.

Our teams are also permitted to set up and close down an hour either side of our working hours (07:00-08:00 and 18:00-19:00). This are our standard working hours across the full 90km route for the replacement pipeline.

Where we are required to work continuously, we can work outside of these hours. In this area we will need to work overnight during the installation of TC031 at the bottom of Canford Drive. This work should take approximately five nights to complete. It shouldn't be overly disruptive as it's likely that our team will only need to carry out inspections on the Canford Drive side of the trenchless crossing during the drilling activity.

## Our team are here to help

We have been working in many streets in Surrey and Hampshire. Our teams have helped residents with different matters to reduce the inconvenience caused by our works and particular restricted driveway access.

If you have any questions or concerns ahead of construction beginning, please call our engagement team on 07925 068 905. We are happy to meet you on a one to one basis if you'd like to discuss your personal circumstances.

Once construction begins, you can speak to the construction team on site directly if you have any questions or concerns or call our engagement team on 07925 068 905. Our local engagement team will answer your call and have direct access to the construction teams to help answer your questions.

## Keeping you updated






Additional letters will be sent to affected residents as we progress our programme, in addition you can sign up to our text service. Please see the back page of this leaflet for instruction on how to sign up to stay up to date with our works in Canford Drive.

# Open cut installation

Works will start from the junction with Roakes Avenue (TC032) and travel south in three sections of open cut works. This will take around three months to complete.

Following request from the Highways Authorities and Local Councils we agreed to use the established Highways Permitting Scheme to manage our installation in the roads. This means we are operating under the same requirements and approvals as any other organisation, such as other utility providers.

## LEGEND

-  Order Limits
-  Trenchless Crossing
-  TC032 Working Area
-  TC031 Working Area
-  Open Cut Working Area



## How we are installing

We will start at the junction of Roakes Avenue to 'tie in' with the pipe already installed (TC032).

- We will fence off a working area of around 100m, from the junction and down Canford Drive. Working towards TC031. It is likely the installation will be undertaken in three sections.
- We will install noise reduction (acoustic) blankets around our works site.
- We will then install the replacement pipeline in each section, backfill, resurface and then move the working area south to meet up with TC031 section at the bottom of Canford Drive.
- Please note that we will have welfare facilities and a low noise generator within our working area.

## What this means for residents

- Canford Drive will be closed in the area we are working in. This means it will not operate as a through road. As the road is a horseshoe, access to the houses where we are not working will still be available by vehicle.
- The noisiest works are likely to be breaking the 'blacktop'.
- Pedestrian access will be maintained throughout.
- You may feel vibrations when we are working near your property. We have assessed and monitored our works in roads. Any vibration is expected to be within the levels of our Noise and Vibration Management Plan.
- As we have to work directly in front of properties, our works will block driveways. Residents will receive a hand delivered postcard at least five days before the working area moves in front of any driveway.

# TC031 Chertsey Branch railway

Works will start from the south side of the railway within the grounds of the golf course and they will take around three months to complete.

## How we are installing

Our working area will be located in the southern bell mouth of Canford Drive. We are using microtunnel technology. This requires two shafts to be installed either side of the railway. The drill will be placed on the other side of the railway in the grounds of Abbey Moor Golf Club.

During the works we will:

- Set up fence to secure a safe working area. We will install acoustic blankets on the fencing to reduce noise.
- The black top will be broken and excavation of a shaft will start. This involves dropping concrete hoops and removing the soil underneath the bottom hoop to slowly push the shaft down. A receiving window will be cut into the concrete frame (at the bottom of the shaft).
- The receiving platform and equipment will be lowered in by crane.
- Before we commence the main drilling activity, we need to install a casing under the railway line.
  - As we are drilling under an operational railway we are required to work continuously until the casing is installed, this includes overnight working. In Canford drive this means approximately five nights of overnight working. During this time our teams will be inspecting progress, rather than undertaking installation activity on the Canford Drive side of the trenchless crossing.
- Drilling for main installation will start from the southern side of the railway. The shaft is back filled in sections, with the installation of a vertical (arising) pipe. The top concrete hoop, is broken up and removed.
- We will then reinstate the road to permanent 'black top'.
- Demobilisation of fencing and equipment.



## What this means for residents.

- The noisiest works are likely to be breaking the 'blacktop' at the start of installation and removing the top concrete hoop at the end of installation.
- As the works are below ground level you are most likely to hear generators and water pumps which sounds like continuous low humming.
- Large vehicles will need to deliver equipment, materials pipes and take away/return excavated soil.
- After set up there will typically be two trucks a day going to/from site (until demobilisation).
- Houses closest to the drill will receive at least three days notice of the start of overnight works.
- Approximately five homes in the far end of the bell mouth will not have access to driveways throughout construction. We will notify the impacted homeowners ahead of driveways being blocked.
- You may feel vibrations when we are working near your property. We have assessed and monitored our works in roads. Any vibration is expected to be within the levels of our Noise and Vibration Management Plan. We will also install vibration monitors in this area.

# Frequently asked questions

## How long will my drive access be blocked whilst you complete TC031?

When completing TC031, we will block the driveways of five properties for the three month period while works are completed.

Additional driveways within the bell mouth may be blocked partially a couple of times a day when our vehicles back down from the main Canford drive road and are loaded and unloaded. This is because in order to reduce the size of the fenced area, the lorries will stick out from the fenced working area.

## What will happen to my car insurance whilst I cannot park on my driveway?

As we are working under the Local Authority Permitting Scheme, this would be the same as any other utility provider completing temporary street works. We cannot comment on the position of individual insurers so please reach out to your insurance company directly to discuss if you are concerned.

## How long will my drive access be blocked whilst you complete the open cut street works?

This will depend on the complexity of the existing utilities and any unknown utilities or ground features, however we would expect it to be around four weeks for any single section.

## Why can't you keep one lane open during the open cut street works?

Due to the location of existing utilities we have to place the pipeline in the centre of the road. This means we need to use the full width of the road to safely install the replacement pipeline.

## How noisy will installation be?

At the start of work breaking the blacktop and at the end of works breaking the top concrete hoop will be the noisiest activities.

Otherwise at ground level you are likely to hear generators, staff, water processing machines and typical construction noises. As the TC031 drill is on the other side of the railway and the installation of pipe takes place at the bottom of the shaft it is unlikely to cause disruption.

## What happens if my house vibrates?

You may feel some vibration from our works but we are confident that this will be within our approved levels and also well below the range that could cause structural concerns. If you are still worried during construction please do contact us.

## Will emergency services be able to get to my home?

Yes - we have a legal requirement to maintain access for emergency services.

## How will I receive deliveries?

When our teams are working we will have two members of staff dedicated to helping residents with deliveries and carrying items to cars. Outside of working hours the footpaths will remain open. If you are expecting a large or bulky delivery please do speak to our team, or contact us via email, and we will do our best to help.

## How will the refuse collection teams reach my home/collect bin?

Leave your bins out as normal and our teams will take them to the end of the working area and return them once emptied.

To register for weekly update texts about our progress, please text 'ROADWORKS - Canford' to 60777.

You can also sign up to our monthly e-newsletter at [www.slpproject.co.uk/signup](http://www.slpproject.co.uk/signup)

Our interactive map can be viewed here:



### Contact us



info@slpproject.co.uk



07925 068 905

[www.slpproject.co.uk](http://www.slpproject.co.uk)

You can also follow us on social media to stay up-to-date with the project. Follow us at:



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